Voyager Surround 80 UC

Bluetooth headset with touch control

User Guide

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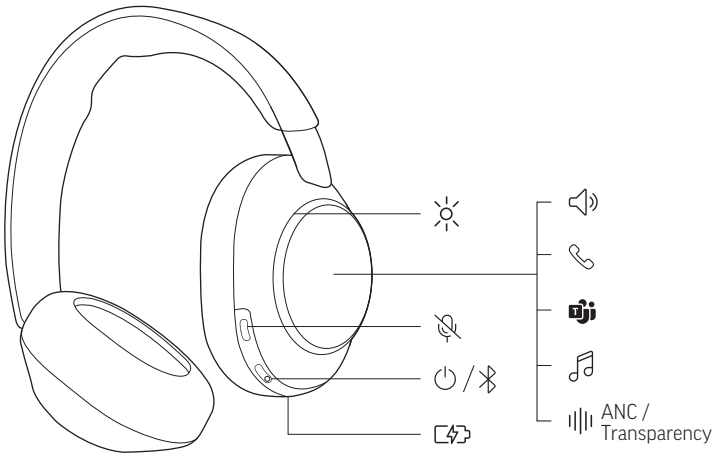
Overview

Headset



Your headset has touch control on the right earcup. Use swipe and tap gestures for call and media control.

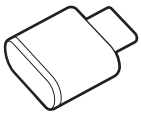
Headset controls	
	Volume control • Swipe up/down to adjust volume
	Call control • Tap to answer • Press to end
	Interact with Microsoft Teams (Teams model only, Teams app required) • Tap to interact when not on a call
	Audio control* • Tap to play/pause • Swipe to track forward/backward
	ANC (Active Noise Canceling) and Transparency Mode
	LEDs/Online indicator
	Mute/unmute
	Power
	Bluetooth® pairing
	Charge port

Note: *Functionality varies by application. May not function with web-based apps.

Be safe

Please read the safety guide for important safety and regulatory information before using your new device.

USB Bluetooth adapter



Your high-fidelity Bluetooth USB adapter comes pre-paired to your Poly device. Plug it into your computer to connect to high-fidelity computer audio.

Note: Adapter's USB connection and design may vary, but function is the same.

Standard LEDs	
USB LEDs	**What they mean**
Flashing red and blue	Pairing
Solid blue	Device connected
Flashing blue	On a call
Solid red	Mute active
Flashing purple	Streaming media from computer

LEDs when Microsoft Teams* is detected	
USB LEDs	**What they mean**
Flashing red and blue	Pairing
Solid purple	Microsoft Teams connected
Flashing blue	On a call
Solid red	Mute active
Pulsing purple	Microsoft Teams notification

Note: *Requires Microsoft Teams desktop application.

Connect and pair

Pair to mobile device

1 To put your headset in pair mode, slide and hold the Power switch away from the off position until you hear "pairing" and the headset LEDs flash blue and white.

2 Activate Bluetooth on your phone and set it to search for new devices.

- iPhone **Settings > Bluetooth > On***
- Android **Settings > Bluetooth On > Scan for devices***

Note: *Menus may vary by device.

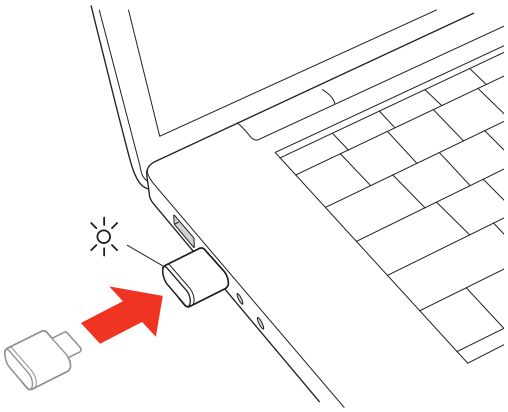
3 Select “Poly VSurround 80.”
Once successfully paired, you hear “pairing successful” and the headset LEDs stop flashing.

Note: Your headset can pair with up to 8 devices but only maintain 2 connections simultaneously; this includes the Bluetooth adapter.

Connect to PC

Your Bluetooth USB adapter provides the best connection, softphone functionality and acoustic sound quality through your headset. The adapter comes pre-paired to your headset.

1 Turn on your headset and insert the Bluetooth USB adapter into your laptop or PC.



2 The USB adapter LED flashes and then turns solid to indicate the headset is connected to the USB adapter. If you are wearing your headset you hear “PC connected” to indicate the connection has been established. When on a call, the LED on the USB adapter flashes blue. When not on a call the LED is solid.

3 Load Poly Lens Desktop App by visiting poly.com/lens. This allows you to customize your headset behavior through advanced settings and options.

Configure USB adapter for streaming media

Your high-fidelity Bluetooth USB adapter comes ready to take calls. To stream media, configure your Bluetooth USB adapter.

Windows

1. To configure your Bluetooth USB adapter for streaming media in your PC, go to **Start menu > Control Panel > Sound > Playback tab**. Select Poly BT700 set it as the Default Device and click OK.
2. To pause music when you place or receive calls, go to **Start menu > Control Panel > Sound > Communications tab** and select the desired parameter.

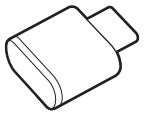
Mac

1. To configure your Bluetooth USB adapter for streaming media on your Mac, go to **System Preferences > Sound**. On both the Input and Output tabs, select **Poly BT700**.

Pair BT700 USB adapter again

Typically, your USB Bluetooth adapter is pre-paired to your Poly audio device. In the event that your adapter is disconnected or bought separately, you will need to pair the adapter to your Poly device.

Your USB adapter requires Poly Lens Desktop App to pair to a Poly audio device. Download: poly.com/lens.



Note: Adapter design varies by USB connection.

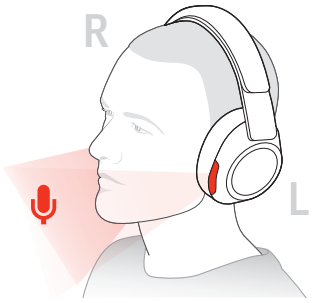
1. Insert the high-fidelity Bluetooth USB adapter into your laptop or computer and wait for your computer to recognize it.
2. Put your Poly audio device in pair mode.
3. Launch Poly Lens Desktop App and navigate to Poly BT700.
4. Put your Bluetooth USB adapter into pair mode by selecting "Pair new device" on the adapter's main page or overflow menu. Your adapter flashes red and blue.
   Pairing is successful when you hear "pairing successful" and "PC connected" and the Bluetooth USB adapter LED is solid.

Fit and charge

Fit

Important: Headset microphones are on the front of your earcups.

For best call audio, ensure your headset is worn correctly.



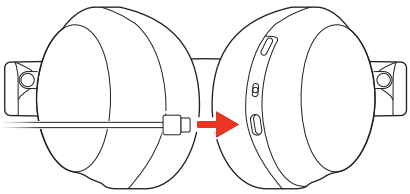
Charge

Your headset has up to 24 hours of listening time.

Charge your headset using the USB-C cable.

The headset LEDs flash when charging. It takes approximately 1 hour to fully charge your headset. The LEDs turn off once charging is complete.

Note: The USB-C cable plugs into a computer or wall charger's USB port.



Headset LEDs	What they mean
Off	Charging complete
○○○○	Battery high
○○○	Battery medium
●	Battery low
☀	Battery critical

Check headset battery status

Check your headset battery status:

- With your headset inactive, slide and release the Power ⏻ switch away from the off position. Listen to the voice alert or observe the headset LEDs.
- Power on your headset and listen to the voice alert.
- Tap the Custom button with two fingers for 2 seconds and listen to the voice alert.

  Note: Ensure Status Check is the assigned Custom button setting in Poly Lens App. For more, see Customize your headset.

- View headset battery level in Poly Lens App.

Voice alert	Headset LEDs	Talk time
"Battery high"	○○○○	12 hours or more
"Battery medium"	○○○	2 to 12 hours
"Battery low"	●	30 minutes to 2 hours
"Battery critical"		Less than 30 minutes

Load software

Download Poly Lens App to get the most out of your device. Some softphones require the installation of Poly software to enable device call control (answer/end and mute) functionality.

- Download Poly Lens Desktop App at poly.com/lens.
- Download Poly Lens Mobile App at poly.com/lens, the App Store or Google Play.

	Poly Lens Mobile App	Poly Lens Desktop App
Configure call control for softphones	available for some softphones	✓
Change headset language	✓	✓
Enable features	✓	✓
Battery meter	✓	✓
Update device firmware	✓	✓
Manage notifications and alerts	✓	✓
Schedule health and wellness reminders	✓	✓
View user guide	✓	✓
Find MyHeadset	✓	

Update your Poly device

Keep your firmware and software up-to-date to improve performance and add new features to your Poly device.

Update your device using Poly Lens App. Download at poly.com/lens.

The basics

Touch control on right earcup

Your headset has touch control on the right earcup. Use swipe and tap gestures for call and media control.

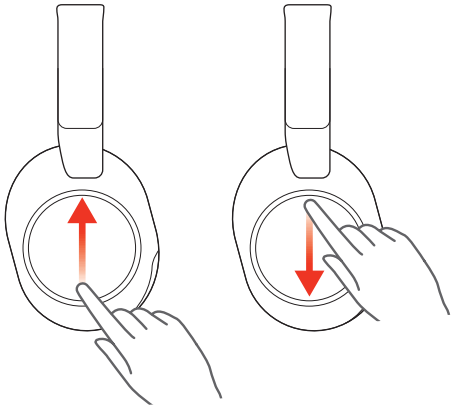
Power on/off

Slide the Power switch to power on the headset.

Adjust volume

Swipe up on the right earcup to increase the volume. Swipe down to decrease the volume.

Each swipe changes the volume one level.



Adjust headset microphone volume (softphone)

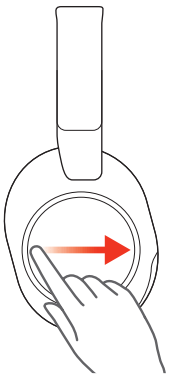
Place a test softphone call and adjust softphone volume and PC sound volume accordingly.

Play or pause audio

Tap the center of the right earcup to play or pause audio.

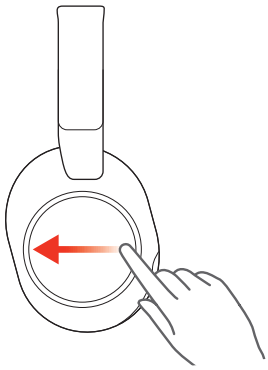
Track forward

Swipe forward on the right earcup to play the next track.



Track backward

Swipe backwards on the right earcup to play the previous track.



ANC and Transparency Mode

Active Noise Canceling (ANC) reduces external noise and enhances your music and sound quality. Transparency Mode allows you to hear your surroundings while wearing your headset.

Note: Ensure ANC/Transparency Mode is the assigned Custom button setting in Poly Lens App. For more, see Customize your headset.

1. Tap the Custom button with two fingers for 2 seconds to toggle between modes.
2. Swipe up/down on the right earcup to adjust Transparency Mode level when active.

ANC and Transparency Mode settings

Choose your preferred settings for ANC and Transparency Mode in Poly Lens App.

Category	Setting	Description
ANC	Adaptive (default)	• Detects differences in user fit or movement while wearing and automatically adjusts to provide the best ANC experience
ANC	Standard	• Optimized for office • Provide a more natural audio experience and enhanced sidetone comfort
ANC	Off	• ANC powered off
Transparency Mode	Environment (default)	• Best for busy streets • Optimized to hear your surroundings
Transparency Mode	Speech	• Optimized for face-to-face communication
Transparency Mode	Off	• Transparency Mode powered off

Voice assistant (smartphone feature)

Siri, Google Assistant™, Cortana To activate your smartphone's default voice assistant, do one of the following:

- Press and hold the center of the right earcup for 2 seconds. Wait for the phone prompt to activate voice dialing, search, and other smartphone voice controls.
- Tap the Custom button with two fingers for 2 seconds to activate your smartphone's default voice assistant. Wait for the phone prompt to activate voice dialing, search, and other smartphone voice controls.

  Note: Ensure Voice Assistant is the assgined Custom button setting in Poly Lens App. For more, see Customize your headset.

Use sensors

Smart sensors respond when you put on or take off your headset. Customize in Poly Lens App. Below describes default settings.

With active sensors	putting on the headset will:	taking off the headset will:
Mobile/softphone call	answer the call	keep call in headset
Music/media	resume music/media (if playing previous to taking off)*	pause music/media (if playing)*
Mute (activate in Poly Lens App)	unmute if on an active call	mute if on an active call

Note: *Functionality varies by application. May not function with web-based apps.

Make/Take/End Calls

Make a call

Dial using your softphone application or mobile phone.

Answer or end a call

Tap the center of the right earcup to answer call. Press to end a call.

Hold call

1. Press and hold the Mute button for 2 seconds to hold the call. The LEDs flash red.
2. To resume call, hold the Mute button for 2 seconds. The LEDs returns to pulsing red.

Switch between calls (flash)

To switch between calls, press the headset Call button for 2 seconds.

Note: Available for softphone calls only. Does not work with mobile calls.

Mute

During an active call, press the Mute button to mute or unmute your headset.

Answer a second call

1. Tap the center of the right eacup to end the current call.
2. Tap the center of the right eacup to answer the new call.

Redial last outgoing call (smartphone feature)

Tap the Custom button with two fingers for 2 seconds to redial the last outgoing mobile call.

Note: Ensure Redial is the assigned Custom Button setting in Poly Lens App. For more, see Customize your headset.

Launch Microsoft Teams (Teams model only)

Tap your headset Teams button to quickly open and use the Microsoft Teams desktop app.

Note: Your headset's Teams button is located in the center of the right earcup.

- When not on a call, tap your Teams button to view Microsoft Teams app on your computer.
- When your connected USB adapter LED pulses purple, tap your Teams button to view Teams notifications.

  Note: Teams model and Teams desktop application required. Teams mobile application is not supported.

More Features

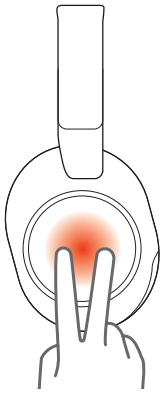
Customize your headset

Configure your Custom button feature in Poly Lens App. Download: poly.com/lens.

ANC/Transparency mode is the default feature when you tap the right earcup with two fingers for 2 seconds.

Choose from:

- ANC/Transparency mode (default)
- Check device status
- **Mobile calls only:** Redial
- **Mobile calls only:** Launch default voice assistant (Siri, Google Assistant)



Corded mode (audio over USB)

If your headset battery is depleted or a corded connection is required and/or preferred, use one of the supplied USB cables to stream audio to your headset.

Your headset is supplied with the following USB cables:

- USB-C to USB-A or USB-C to USB-C
- USB-C to 3.5mm

Note: Your headset battery charges while in corded mode when connected with the USB-C to USB-A or USB-C to USB-C cable. The 3.5mm cable does not charge your headset battery.

1. Disconnect your Bluetooth USB adapter from your computer if connected.
2. Connect your headset directly to your computer with one of the provided USB cables.
3. Power off your headset to use density-friendly corded mode.

What's in the box

Contents may vary by product.

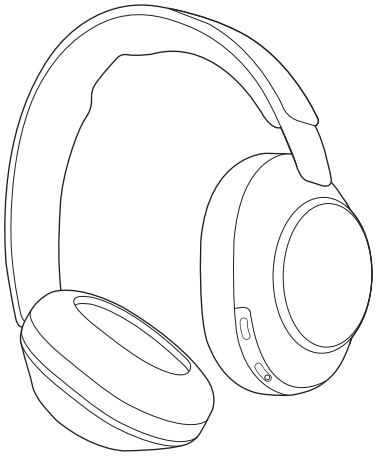


Figure 1: Bluetooth headset

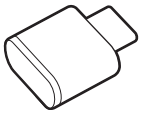


Figure 2: Bluetooth USB-C Adapter

Figure 3: USB-C to USB-A cable

Figure 4: USB-C to 3.5mm cable

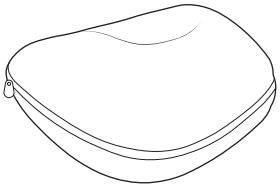


Figure 5: Headset carrying case

Figure 6: Quick start guide

Support

NEED MORE HELP?

poly.com/support

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