Poly EncorePro HW720 Headset

A better experience for callers and agents

A high-performing headset is the foundation for a great contact center experience. EncorePro 700 Series features excellent noise cancelling for accurate voice interactions and fewer repeats. So callers get all the attention they need. Its uniquely curved, adjustable microphone and pivoting boom keep conversations crystal clear and private. So callers feel heard and secure.

*Product image may differ from actual product

Unique telescoping microphone and pivoting boom Create clear, private conversations with a unique curved, telescoping microphone and pivoting boom and voice-optimized frequency response.	**Voice-optimized frequency response for clearer conversations** Adjust the acoustic perspective of every call for more natural-sounding conversation with the adjustable sidetone.[1]	**Adjustable sidetone** Adjust the acoustic perspective of every call for more natural-sounding conversation with the adjustable sidetone.[1]

HiFi stereo for media playback
Enjoy clearer media playback in HiFi stereo.[1]

Reinforced, lightweight headband
Provide workers with the strength and durability of a reinforced, lightweight headband based on Poly contact center grade design.

50-year history of designing contact center-grade headsets
Rely on the expertise of a manufacturer that's made enterprise-grade contact center headsets for over 50 years.

DATASHEET

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Specifications

Connectivity

Connection type: USB Type-A
Ear cushions: Artificial leather (surface material)
Headphone type: On-ear

Audio

Audio features: Noise and echo reduction
Microphone type: Omnidirectional
Microphone bandwidth: 35 Hz to 21 kHz
Speaker bandwidth: 80 Hz to 20 kHz
Speaker size: 14.2 mm
Signal-to-noise ratio: >53 dB
Sensitivity (microphone): -40 +/-3 dB

Certifications

Certified collaboration software: Skype for Business
Special features: UC certified

Environmental

Weight and Dimensions

Product Primary Color: Black
Weight (imperial): 0.07 lb
Weight (metric): 0.032 kg
Product dimensions (imperial): 4.3 x 5.8 x 2.6 in
Product Dimensions (metric): 11.1 x 14.9 x 6.7 cm
Package dimensions (imperial): 5.42 x 7.09 x 2.14
Package dimensions (metric): 13.78 x 17.8 x 5.46 cm
Package weight (imperial): 0.35 lb
Package Weight (metric): 0.161 kg
Cable length (imperial): 85.8 in
Cable length (metric): 218 cm
UPC number: 197029632395
Product number: 783M7AA

Key Selling Points Footnotes

[1] Available on USB models only.

Feature Messaging Footnotes

[2] Available on QD models only.

Technical Specifications Footnotes

[1] SoundGuard Digital Plantronics owns sophisticated algorithms including: Protects against Acoustic Shock by limiting sounds to below 118 dBA; G616 anti-startle protection that limits the noise level to below 102 dB SPL and is therefore compliant to the Australian Communications Industry Forum (ACIF) G616 recommendation; Average daily noise exposure measures and controls sound to prevent the average daily sounds exposure from exceeding 80 dBA or 85 dBA time-weighted average (TWA).
[2] Requires Poly Lens Desktop App to enable SoundGuard Digital features.

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