Poly EncorePro HW520 Quick Disconnect Headset

Ready, headset, go

The EncorePro 500 Series smarter headsets let your employees take calls from home or office, regardless of how they connect to a PC. They're the first call center digital headsets to connect you to everything Teams has to offer, even while you're on a call. Hybrid working has never been easier.

Built-in USB-A and USB-C® connectors Answer soft-phone calls from any PC, no matter what kind of USB port you have.[1]	**Full backwards compatibility for legacy equipment** Work hassle-free across new and legacy equipment with QD models, or USB models with USB-A and USB-C® connectors right on the cable.[1,2]	**Remote firmware and cloud system updates** Never worry about updates, thanks to remote firmware and cloud system updates.[1]

DATASHEET

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Specifications

Connectivity

Connection type: 3.5 mm audio
Ear cushions: Artificial leather (surface material)
Headphone type: On-ear

Audio

Microphone type: Omnidirectional
Microphone bandwidth: 20 Hz to 16 kHz
Speaker bandwidth: 20 Hz to 10 kHz
Speaker size: 5.6 mm
Signal-to-noise ratio: >50 dB
Sensitivity (microphone): -40 +/-3 dB

Certifications

Certified collaboration software: Skype for Business
Special features: UC certified

Environmental

Weight and Dimensions

Product Primary Color: Black
Weight (imperial): 0.16 lb
Weight (metric): 0.074 kg
Product dimensions (imperial): 4.3 x 5.8 x 2.6 in
Product Dimensions (metric): 11.1 x 14.9 x 6.7 cm
Package dimensions (imperial): 5.42 x 7.09 x 2.14
Package dimensions (metric): 13.78 x 17.8 x 5.46 cm
Package weight (imperial): 0.39 lb
Package Weight (metric): 0.18 kg
Cable length (imperial): 30.9 in
Cable length (metric): 78.5 cm
UPC number: 197029632739
Product number: 783P6AA

Key Selling Points Footnotes

[1] Available on USB models only.
[2] Available on QD models only.

Technical Specifications Footnotes

[1] SoundGuard Digital Plantronics owns sophisticated algorithms including: Protects against Acoustic Shock by limiting sounds to below 118 dBA; G616 anti-startle protection that limits the noise level to below 102 dB SPL and is therefore compliant to the Australian Communications Industry Forum (ACIF) G616 recommendation; Average daily noise exposure measures and controls sound to prevent the average daily sounds exposure from exceeding 80 dBA or 85 dBA time-weighted average (TWA).
[2] Requires Poly Lens Desktop App to enable SoundGuard Digital features.

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