Poly EncorePro 320 Quick Disconnect Headset

Comfort. Reliability. Value.

Clarity, comfort, and value—in one headset. Meet the Poly EncorePro 300 Series. With reliable, durable headsets that fit any budget. All-day comfort for the teams that wear them, too. Yes, you can have it all in a contact center headset.

*Product image may differ from actual product

Flexible noise-cancelling microphone boom Give your teams and customers high-quality audio with a flexible noise-cancelling microphone	**Voice-optimized frequency response for clearer conversations** Create better and clearer conversations with voice-optimized frequency response.	**Unique dynamic mute alert** Benefit from the only dynamic mute alert in this class of headsets, which verbally signals agents instantly if they're speaking while muted.[1]

HiFi stereo for media playback
Enjoy clearer media playback in HiFi stereo.[1]

40-year history of designing contact center-grade headsets
Rely on the expertise of a manufacturer that's made enterprise-grade contact center headsets for over 40 years.

Quick Disconnect (QD) tested to over 30,000 cycles
Enable your flexible workforce with the features they need and use every day, like Quick Disconnect (QD) tested to more than 30,000 cycles.

DATASHEET

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Specifications

Compatible with

Compatible operating systems: Windows 10; macOS

Connectivity

Connection type: USB Type-A
Ear cushions: Artificial leather (surface material)
Headphone type: On-ear

Audio

Microphone type: Omnidirectional
Microphone bandwidth: 35 Hz to 21 kHz
Speaker bandwidth: 20 Hz to 10 kHz
Speaker size: 5.6 mm
Signal-to-noise ratio: >53 dB
Sensitivity (microphone): -38 +/-3 dB

Certifications

Certified collaboration software: Skype for Business
Special features: UC certified

Environmental

Weight and Dimensions

Product Primary Color: Black
Weight (imperial): 0.11 lb
Weight (metric): 0.052 kg
Product dimensions (imperial): 4.3 x 5.8 x 2.6 in
Product Dimensions (metric): 11.1 x 14.9 x 6.7 cm
Package dimensions (imperial): 5.59 x 6.96 x 2.16 in
Package dimensions (metric): 14.2 x 17.7 x 5.5 cm
Package weight (imperial): 0.4 lb
Package Weight (metric): 0.185 kg
Product number: 77T26AA

Key Selling Points Footnotes

[1] Available on USB models only.

Technical Specifications Footnotes

[1] SoundGuard Digital Plantronics owns sophisticated algorithms including: Protects against Acoustic Shock by limiting sounds to below 118 dBA; G616 anti-startle protection that limits the noise level to below 102 dB SPL and is therefore compliant to the Australian Communications Industry Forum (ACIF) G616 recommendation; Average daily noise exposure measures and controls sound to prevent the average daily sounds exposure from exceeding 80 dBA or 85 dBA time-weighted average (TWA).
[2] Requires Poly Lens Desktop App to enable SoundGuard Digital features.

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