

Optimizes audio levels
for comfortable listening



DSP-based audio provides
superior voice clarity

plantronics®

Optimizes call quality

VistaPlus™ AP15 Audio processor

Delivering clearer audio through AudioIQ®'s DSP-powered multiband compression, noise and echo reduction algorithms, the VistaPlus™ AP15 is specifically designed for contact centers that require the highest audio accuracy and clarity.

VistaPlus™ AP15

Delivering precision audio accuracy, the VistaPlus™ AP15 features multiband compression and DSP hardware that optimizes call quality by compensating for degraded signal strength, reducing noise levels, and keeping consistent and comfortable listening levels. Echo cancellation ensures superior sound even on VoIP systems. Together with a Plantronics professional corded headset, the VistaPlus AP15 ensures greater listening accuracy — resulting in improved customer satisfaction and lowered costs of doing business.

VISTAPLUS AP15 KEY FEATURES

- Audio accuracy. DSP-based multiband compression technology improves call intelligibility by correcting for signal loss anywhere in the bandwidth.
- AudioIQ® ensures consistent, comfortable listening by automatically adjusting the fluctuating noise levels of incoming calls to the user's preference while protecting against sudden loud noises such as fax tones or whistles.
- Noise reduction. AudioIQ reduces both incoming line noise when the agent is talking and background noise when the agent is listening.
- Background noise compensation. The AP15 automatically adjusts to compensate for varying levels of background noise, delivering clearer audio even in noisy contact centers.
- Outstanding echo cancellation ensures great audio even on VoIP systems.
- Convenient controls: one-button selection for mute, headset/handset, and separate controls for adjusting incoming and outgoing volume.
- Compatible with both single- and multi-line phones, and can be powered by an agents' PC if an outlet is unavailable.
- Warranty: Two years for unsurpassed durability.

TECHNICAL ASSISTANCE CENTER

Backed by Plantronics industry-leading global service and support.



800-544-4660 (US and Canada)
831-458-7700 (outside US)

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AUDIO PROCESSOR KEY FEATURE COMPARISON

	VistaPlus AP15	Vista M22
Technologies:	DSP-based (digital); AudioIQ	ASIC (analog); Clearline Audio
Multiband Compression:	Yes	No
Noise Compensation:	Yes	No
Echo Cancellation:	Full echo cancellation	Echo Management
Call Volume Equalizer:	Yes	Yes
Loud Noise Protection:	Yes	Yes
Noise Reduction:	Yes	Yes
Wideband Support:	No	Yes

VISTAPLUS AP15 AUDIO PROCESSOR SPECIFICATIONS

Ideal For:	Office professionals who need to use their corded headset with their deskphone and PC
Call Control:	Volume, Mute, Headset/Handset Select
Audio Performance:	Standard Band
Connects to:	Most office phones
Battery Type:	AC outlet or USB connection to PC
Cord Length:	10 ft coiled cable to Quick Disconnect™
Limited Warranty:	2 years

For more information about the VistaPlus AP15 or other Plantronics products, please visit our website at plantronics.com

